

PLACE COMMITTEE

6 JUNE 2018

REPORT OF THE INTERIM DIRECTOR OF GROWTH AND REGENERATION

NEW PERFORMANCE REPORTING DASHBOARD FOR PLACE COMMITTEE

1.0 PURPOSE OF REPORT

1.1 The purpose of this report is to advise Members of the current state of performance against the newly defined performance reporting measures for the new Corporate structures, in relation to the Place function under the Council's Corporate Priorities for the financial year 2017/18.

2.0 RECOMMENDATIONS

It is recommended that:

2.1 **The contents of the report are noted.**

2.2 **The performance information for 2017/18 in the Performance Dashboard is used to help inform the Committee, and assist Members and Officers with regard to the formation of policy and oversight of the Place function of the Council.**

3.0 KEY ISSUES

3.1 This is the first new performance reporting measures dashboard to be presented to a committee under the new performance reporting framework and covers quarter 4 of 2017/18. The performance measures at Appendix A are specific to the areas covered by this committee. A similar performance dashboard for the People Committee will be produced and the Corporate Committee will have oversight of all the performance measures. A number of the performance measures are wholly new, and datasets do not yet exist to provide information or graphs in the Dashboard.

3.2 The Dashboard and its related set of measures are subject to revision and improvement to ensure that they are meaningful and informative for both Members and Officers.

Key Commentary

Appendix A shows performance measures which help determine performance within each of the 5 Place priorities. (PL1 – PL5) (e.g. PL1 = Promoting Aspiration and growth in a vibrant economy, attracting quality jobs).

As stated above, a number of the indicators are new and so we do not currently hold performance data, or the measures are relatively new but we do not hold 2 years worth of performance for us to be able to measure at this time. However, these indicators are seen as important and this committee will be able to review performance against priorities in the future.

Within Place Priorities 1 -4 there have been a number of successes within Q4 and example within each of these 4 priority areas is shown below:

- (PL1) % of Major planning decisions within 13 weeks – 88.9%
- (PL2) Food businesses Broadly Compliance figure – 4a = At inspection 96.0%
- (PL3) % of customers satisfied with the level and quality of housing repairs works undertaken in their home 100.0%

- (PL4) % of sites passing the litter, detritus and graffiti assessments in main gateways, priority neighbourhoods and key town centre streets.(20 sites) 80%

There are also a number of areas which requires improvement and these are highlighted below with the appropriate management response:

% of voids (Excluding Development Voids) that are relet in 18 working days (page 5)

Management Response: Performance shown is based on the existing contractor's performance, measured against the new definition, which will go forward to the new contract. The new definition is intended to drive a step-change in void turnaround performance, and is intended to be rigorous.

% non decent Homes (public) (page 6)

Management Response: The decent homes non-decency figure reflects primarily the effect of a backlog of electrical works, for which contracts have been placed with the intention of carrying out 4 years of work in 2. Electrical works count for 24% of total non-decency. Only 5% of total non-decency is attributable to other factors.

% of household waste sent for reuse, recycling and composting – quarterly

Management Response: Performance reflect seasonal variations (with there being a dip in Q3 on an annual basis). Initial Q4 performance (not shown within the associated dashboard) shows an increase in recycling performance as this catches Christmas which invariably includes high levels of paper (gifts wrapping), cans (drinks) and plastics (drink of all types often Christmas only treats), as well as glass bottles (mostly drinks bottles). There is an uplift in the general waste stream, but on balance increased recycling seems to be the trend.

4.0 POLICY AND CORPORATE IMPLICATIONS

4.1 The new performance reporting measures at corporate level are intended to provide key performance reporting information to the new committees. This forms part of the th Council's Corporate priorities and recommendations following the LGA Peer Challenge Review held in December 2017 and the Corporate Priority sessions also held with the LGA in April 2018.

5.0 FINANCIAL AND OTHER RESOURCE IMPLICATIONS

5.1 There should be no specific implications for resources in relation to the establishment of performance reporting as a function of the Corporate Improvement Team. The performance measures have been defined with considerable input from the Chief Executive, Directors, and Managers of services, with the intention that the collection process for performance information should not be burdensome once established.

6.0 LEGAL IMPLICATIONS/POWERS

6.1 There are no specific implications arising from this report.

7.0 COMMUNITY SAFETY

7.1 There are no specific implications arising from this report.

8.0 EQUALITIES

8.1 There are no specific implications arising from this report.

9.0 RISKS

9.1 Risk ratings are applied to individual performance measures in the Performance Dashboard, so there is no overall risk rating to be applied at this point of the Report.

Probability						Risk No.	Description
Very High A							
High B							
Significant C							
Low D							
Very Low E		1					
Almost Impossible F							
	IV Negligible	III Marginal	II Critical	I Catastrophic			
	Impact →						

10.0 CLIMATE CHANGE

10.1 There are no specific implications arising from this report.

11.0 CONSULTATION

11.1 The Chief Executive, Directors and Managers of services have been heavily involved in drawing up the new basket of performance measures to be monitored at corporate level.

12.0 WARDS AFFECTED

12.1 All.

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Date: 21.05.2018

Appendices: Appendix A – Place Performance Measure Dashboard Q4 2017-18

Background Papers: None

Reference: X : Committees\Place Cttee